



## **2018 ANNUAL REPORT**

### **Mission Statement**

Recognizing the human dignity of all persons, Open Door Outreach Center's primary mission, in the spirit of interfaith charity, is to provide emergency services, food, clothing, and referral information to families in need.

Open Door may offer, as funding permits, other special assistance programs and supplemental services meant to improve the quality of the life in the community.

Open Door Outreach Center  
7170 Cooley Lake Road  
Waterford, Michigan 48327  
(248) 360-2930  
(248) 360-4975 (fax)

Resale Store  
7140 Cooley Lake Road  
Waterford, Michigan 48327  
(248) 360-4977

[kmyers@opendooroutreachcenter.com](mailto:kmyers@opendooroutreachcenter.com) (e-mail)  
[opendooroutreachcenter.com](http://opendooroutreachcenter.com) (web site)

Neighbor Helping Neighbor since 1980

Open Door Outreach Center was established in 1980. We are a 501(c)(3) tax-exempt organization, licensed by the State of Michigan to solicit donations from the public to support its programs, #MISC7533.

**CLIENT PROFILE**

**PERCENTAGE OF FAMILY UNITS SERVICED**

Single Parent	21%
2 Adults with children	18%
Person Alone	29%
Senior Citizen	14%
Another kind of family	18%

**NEW CLIENTS**

In 2018 we assisted 314 new families for the first time. They needed food, clothing, or help with bills.

**FOOD PANTRY**

Our mission is to provide food to families in need. In 2018 we served 3,463 families, distributing 242,827 pounds of food and personal hygiene items. This benefited 8,381 individuals which includes 2,722 children. A significant portion of this food is from our community partners as well as Costco, Forgotten Harvest, Waterford Panera Bread, Meijer Simply Give, White Lake Community Garden, Waterford Insurance and private gardens.

<b>Clients / Community</b>	<b>Families Service</b>	<b>% of Total</b>	<b>Pounds of Food</b>
Waterford	1,960	57%	138,411
White Lake	651	19%	46,137
West Bloomfield	311	9%	21,854
Walled Lake	141	4%	9,713
Other	124	2%	4,857
Keego Harbor	89	3%	7,285
Wixom	125	4%	9,713
Commerce	62	2%	4,857
<b>TOTAL</b>	<b>3,463</b>	<b>100%</b>	<b>242,827</b>

**EASTER MEALS**

We provided 171 families with food for a special Easter dinner including pie! A total of 4,549 pounds of food was distributed to 115 children and 296 adults.

**TOTAL VALUE: \$7,824**

**BACK TO SCHOOL PROGRAM**

New back packs filled with grade appropriate school supplies, a shopping trip to Meijer for new clothing, and a Resale Store gift card were provided to 77 children, grades K-12, from 30 low income families. Throughout the month of October and September our families used vouchers in the Resale Store to purchase clothing for their children.

**TOTAL VALUE: \$8,405**

**THANKSGIVING MEALS**

We provided a record number of turkeys and all the fixings for a complete holiday meal for 222 families. This fed 397 adults and 206 children. Our low income families & elderly appreciate our holiday meals.

**TOTAL VALUE: \$10,156**

**CHRISTMAS / HOLIDAY MEALS**

For Christmas/Holiday meals again we fed a record number of people. 663 people including seniors, adults living alone, disabled, parents and children from 265 households were given a complete holiday meal with turkey, stuffing, potatoes, gravy, vegetables, rolls, cool whip & pie!

**TOTAL VALUE: \$12,124**

**ADOPT A FAMILY CHRISTMAS/HOLIDAY PROGRAM**

Families, Churches and businesses participated in our Adopt-A-Family Program. providing gifts to 87 families with 326 people, including 161 children & 28 seniors! Thank you for helping put smiles on many children's faces this past Christmas!

**TOTAL VALUE: \$41,019**

## **2018 CHILD SUMMER FOOD PROGRAM**

We distributed additional food in June –August 2018. Summer is a difficult time for very low income families. Instead of children receiving a free breakfast and lunch at school they are home and hungry. Families do not have additional funds for meals and snacks throughout the day. Client families with children in the household received extra bags filled with child-friendly breakfast and lunch items at each of their monthly pantry visits. This program is supported by donations, churches, scout troops & Stamp Out Hunger food drive. 125 families with 242 children received 4,709 pounds of food or 3,924 meals.

**TOTAL VALUE: \$8,099**

## **CLOTHING & HOUSEHOLD VOUCHERS PROGRAM**

Our Resale Store, open to the public, is supported by items donated from our generous community. Free clothing and household items valued at \$35,776 were given to 519 households. These items help clothe the family and provide household items to restart a home. Client Services distributed to 330 people donated items of socks, pj's, back packs, winter coats, hats etc. valued at \$9,763.

**TOTAL VALUE: \$45,539**

## **CRISIS FUNDING**

When funding is available, Open Door provides emergency funds to prevent evictions, utility shut-offs, fuel only gas cards, car repairs, medical needs, etc. 211 families were helped with \$25,082 in funds/support. In addition to funds provided directly by Open Door, we collaborate with many other church partners in securing over \$20,000 in additional funding to prevent crisis for families.

**TOTAL VALUE: \$45,082**

## **THANK YOU TO OUR CHURCH PARTNERS**

Thank you to these agencies and churches for their continued shared client assistance. **St. Patrick Church, Christ Lutheran Church, Orchard Lake Community Church, St. Perpetua Church, St. Benedict Church, St. William Church, Our Lady of the Lakes Church, St. Vincent De Paul, Four Towns, and Central United Methodist Church.**

A special thank you **Bethany Baptist Church** for distribution of our Holiday Meals!

**Thank you to Grace Community Church** for hosting Outrun Hunger 5K Run to raise funds for Open Door Outreach Center to provide food for the holiday meals. Thank you to **St. Mark's Lutheran Church** for hosting Adopt A Family Program.

Thank you to **The Lakes Community Church** for great support all year plus Adopt A Family.

Special thank you to **White Lake Community Garden, Calvary Lutheran Church, Waterford Insurance and Pontiac Mailers** for growing fresh produce for our hungry families throughout the summer!

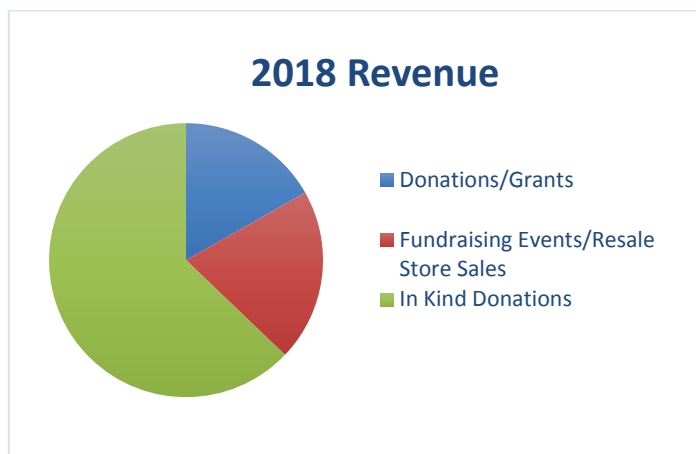
**Spirit of Grace Church** provides our clients with critical service of door-to-door transportation to shop in our pantry or resale store free of charge. It is a tremendous blessing for our families, disabled, elderly without transportation to gain much needed food. Thank you!

## **THANK YOU TO OUR VOLUNTEERS!**

With an estimated 33,295 hours, the volunteers at Open Door bless us with their time, talents and hearts every day. All positions for the board, pantry and our Resale Store are staffed by our selfless volunteers. Their commitment empowers Open Door to be a good steward of precious resources that go directly to serving our clients and the community. "Neighbor helping Neighbor" shines each day at Open Door through the dedication of our treasured volunteers. **Total Value: \$821,905**

## 2018 FINANCIAL SUMMARY

### REVENUE



### EXPENSE



### 2018 REVENUE

Donations/Grants	\$ 184,645	17%
Fundraising Events/Resale	\$ 223,892	20%
In Kind Donations	\$ 691,116	63%

### 2018 EXPENSES

Program Services	\$848,994	84%
Fundraising Events/Resale	\$ 98,634	10%
Administration	\$ 61,972	6%

### BOARD OF TRUSTEES

JoAnn Bolek	President
Mary Seifert	Vice President
Eric Andrzejak	Treasurer
Bethanie Mansfield	Secretary
Robert Wright	Trustee
Gene Gerard	Trustee
John Reardon	Trustee
Sylvia Ashton	Trustee
Karen Pawlovich	Trustee

### STAFF

Karen L. Myers	Executive Director
Jon McGregor	Administrative Assistant
Carrie Ortiz	Client Services Manager
Pat Kanners	Resale Store Manager
Nancy Mannix	Store Assistant Manager
Stephanie Mercier	Pantry Manager

### THANK YOU TO OUR DONORS

*We express our deep gratitude to our private donors, foundations, partner churches, local businesses, service organizations, area schools, and our community for their continued generosity with pantry donations and financial support.*