



2019 ANNUAL REPORT



Celebrating 40 Years of Changing Lives

Mission Statement

Recognizing the human dignity of all persons, Open Door Outreach Center's primary mission, in the spirit of interfaith charity, is to provide emergency services, food, clothing, and referral information to families in need.

Open Door may offer, as funding permits, other special assistance programs and supplemental services meant to improve the quality of the life in the community.

Open Door Outreach Center
7170 Cooley Lake Road
Waterford, Michigan 48327
(248) 360-2930
(248) 360-4975 (fax)

Resale Store
7140 Cooley Lake Road
Waterford, Michigan 48327
(248) 360-4977

Open Door Outreach Center was established in 1980. We are a 501(c)(3) tax-exempt organization, licensed by the State of Michigan to solicit donations from the public to support its programs, #MISC7533.

CLIENT PROFILE

PERCENTAGE OF FAMILY UNITS SERVICED

| | |
|------------------------|-----|
| Single Parent | 21% |
| 2 Adults with children | 16% |
| Person Alone | 32% |
| Senior Citizen | 12% |
| Another kind of family | 19% |

CLIENTS SERVED

10% of those served were new low income families (357 families) coming to us for the first time. 52% of those we feed were children or elderly. 71% of those served are extremely low income.

| Clients / Community | Families Served | Meals | % | Crisis Funds |
|----------------------------|------------------------|----------------|-------------|---------------------|
| Waterford | 2,170 | 138,518 | 59% | \$19,115 |
| White Lake | 646 | 41,556 | 18% | \$7,561 |
| W. Bloomfield | 313 | 18,008 | 8% | \$662 |
| Commerce | 67 | 8,998 | 4% | \$805 |
| Other | 185 | 8,129 | 3% | \$3,246 |
| Walled Lake | 185 | 7,692 | 3% | \$500 |
| Wixom | 80 | 6,023 | 3% | \$325 |
| Keego Harbor | 88 | 5,171 | 2% | \$589 |
| Total | 3,734 | 234,095 | 100% | \$32,803 |

CLIENT CHOICE FOOD PANTRY PROGRAM

Our mission is to provide food to families in need. In 2019 we served 3,734 families, distributing 258,290 pounds of food providing 215,242 meals. This benefited 8,787 individuals including 2,871 children. A significant portion of this food is from our community partners as well as Costco, Forgotten Harvest, Waterford Panera Bread, Meijer Simply Give, White Lake Community Garden, Waterford Insurance, Gleaners Food Bank, and Einstein Bagels.

TOTAL VALUE: \$444,259

EASTER MEALS PROGRAM

Through your donations we provided 217 families with food for a special Easter dinner including pie and candy! A total of 5,852 pounds of food was distributed to 161 children and 364 adults.

TOTAL VALUE: \$10,065

THANKSGIVING MEALS PROGRAM

We provided a record number of turkeys and all the fixings for a complete holiday meal for 249 families. This fed 594 people including 190 seniors and 194 children. Our low income families & elderly appreciate our holiday meals.

TOTAL VALUE: \$11,392

CHRISTMAS / HOLIDAY MEALS PROGRAM

For Christmas/Holiday meals again we fed a record number of 234 families. That's 558 people including 174 seniors and 183 hungry children given a complete holiday meal with ham, stuffing, potatoes, gravy, vegetables, rolls, cool whip & pie!

TOTAL VALUE: \$10,888

2019 CHILD SUMMER FOOD PROGRAM

We distributed additional food in June - August 2019. Summer is a difficult time for very low income families. Instead of children receiving free breakfast and lunch at school they are home and hungry. Many families do not have additional funds for meals and snacks throughout the day. Client families with children in the household received extra bags filled with child-friendly breakfast and lunch items at each of their monthly pantry visits. This program is supported by donations, churches, scout troops & Stamp Out Hunger food drive. 114 families with 229 children received 3,819 pounds of food or 3,183 meals to eat while school is out.

TOTAL VALUE: \$6,538

BACK TO SCHOOL PROGRAM

New back packs filled with grade appropriate school supplies, a shopping trip to Meijer for new clothing, and a Resale Store gift card were provided to 64 children, grades K-12, from 30 low income families. Throughout the month of October and September our families used vouchers in the Resale Store to purchase clothing for their children.

TOTAL VALUE: \$8,165

ADOPT A FAMILY CHRISTMAS/HOLIDAY-PROGRAM

Families, churches and businesses participated in our Adopt-A-Family Program, providing gifts to 108 families with 384 family members, including 161 children & 29 seniors! Thank you for helping put smiles on many children's faces this past Christmas!

TOTAL VALUE: \$48,350

CLOTHING & HOUSEHOLD VOUCHERS PROGRAM

Our Resale Store, open to the public, is supported by items donated from our generous community. Free clothing and household items valued at \$55,602 were given to 936 households. These items help clothe the family and provide household items to furnish a home. Client Services distributed to 399 people socks, books, PJ's, scarves, mittens, winter coats, hats etc. valued at \$12,217.

TOTAL VALUE: \$67,819

CRISIS FUNDING PROGRAM

Open Door provides life changing emergency funds to prevent evictions, utility shut-offs, fuel only gas cards, car repairs, medical needs, furniture, etc. 229 families were helped with \$32,803 in funds/support. In addition to funds provided directly by Open Door, we collaborate with many other church partners in securing over \$20,000 in additional funding to prevent crisis for families.

TOTAL VALUE: \$52,803

THANK YOU TO OUR CHURCH PARTNERS

Thank you to these agencies and churches for their continued shared client assistance. **St. Patrick Church, Christ Lutheran Church, Orchard Lake Community Church, St. Perpetua Church, St. Benedict Church, St. William Church, Our Lady of the Lakes Church, St. Vincent De Paul, Four Towns, and Central United Methodist Church.**

A special thank you Bethany Baptist Church for distribution of our Holiday Meals!

Thank you to Grace Community Church for hosting **Outrun Hunger 5K Run** to raise funds for Open Door Outreach Center to provide food for the holiday meals. **Thank you to St. Mark's Lutheran Church** for hosting Adopt A Family Program.

Thank you to The Lakes Community Church for great support all year plus Adopt A Family.

Special thank you to White Lake Community Garden, Calvary Lutheran Church, Waterford Insurance and Pontiac Mailers for growing fresh produce for our hungry families throughout the summer! **Spirit of Grace Church** provides our clients with critical service of **door-to-door transportation** to shop in our pantry or resale store free of charge. It is a tremendous blessing for our families, disabled, elderly without transportation to gain much needed food. Thank you!

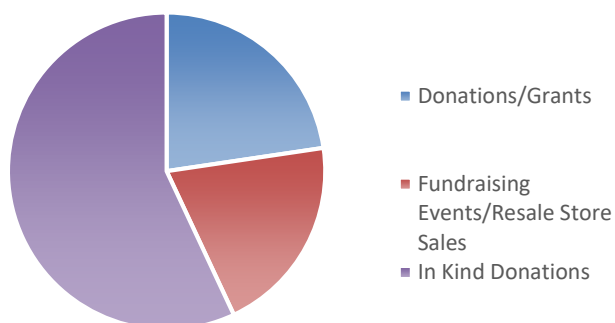
THANK YOU TO OUR VOLUNTEERS!

With an estimated 33,295 hours, the volunteers at Open Door bless us with their time, talents and hearts every day. All positions for the board, pantry and our Resale Store are staffed by our selfless volunteers. Their commitment empowers Open Door to be a good steward of precious resources that go directly to serving our clients and the community. "Neighbor helping Neighbor" shines each day at Open Door through the dedication of our treasured volunteers.

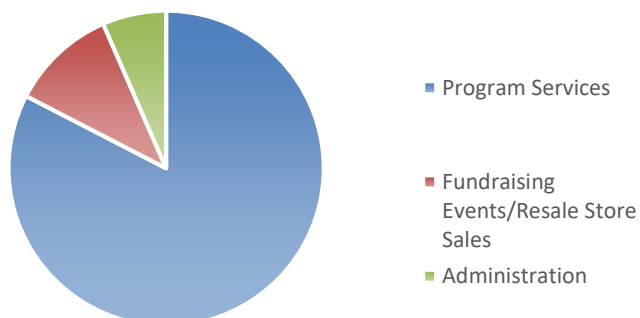
TOTAL VALUE: \$846,691

2019 FINANCIAL SUMMARY

REVENUE



EXPENSES



2019 REVENUE

| | | | |
|---------------------------|----|---------|-----|
| Donations/Grants | \$ | 256,172 | 23% |
| Fundraising Events/Resale | \$ | 230,442 | 20% |
| In Kind Donations | \$ | 644,223 | 57% |

2019 EXPENSES

| | | | |
|---------------------------|----|---------|-----|
| Program Services | \$ | 815,699 | 83% |
| Fundraising Events/Resale | \$ | 107,437 | 11% |
| Administration | \$ | 64,629 | 6% |

BOARD OF DIRECTORS

| | |
|--------------------|----------------|
| JoAnn Bolek | President |
| Mary Seifert | Vice President |
| Robert Wright | Treasurer |
| Bethanie Mansfield | Secretary |
| Eric Andrzejak | Director |
| Gene Gerard | Director |
| John Reardon | Director |
| Sylvia Ashton | Director |
| Karen Politowicz | Director |

STAFF

| | |
|-------------------|-------------------------|
| Karen L. Myers | Executive Director |
| Jon McGregor | Operations Manager |
| Carrie Ortiz | Client Services Manager |
| Patricia Race | Resale Store Manager |
| Nancy Mannix | Store Assistant Manager |
| Stephanie Mercier | Accountant |
| Neomie Woolverton | Pantry Manager |

THANK YOU TO OUR DONORS

We express our deep gratitude to our private donors, foundations, partner churches, local businesses, service organizations, area schools, and our community for their continued generosity with pantry donations, resale store donations and financial support. This critical work is because of your donations and support!